

# Order Management Framework



## Speed up order fulfilment with a flexible, user-friendly rules engine for Dynamics 365

Order Management Framework (OMF) is a solution that fills many functional gaps around order validations, notifications, and updates on sales orders in standard Dynamics 365.

OMF is compatible with Dynamics 365 Supply Chain Management, and can work with advanced warehousing, intercompany scenarios, and other features. It can also integrate with Dynamics 365 Intelligent Order Management, Dynamics 365 Sales, and other third-party systems.

## About MCA Connect

MCA Connect is a global systems integrator and Microsoft Dynamics Gold Partner focused on manufacturing, energy and service verticals. We deliver and support operational transformation to help clients achieve a competitive advantage. By combining product and industry expertise with proven strategic methods, MCA Connect consistently delivers innovative solutions that help clients realize their vision.

## Features and Benefits

- Handle orders by exception
- Automate manual processes
- Apply order charges consistently
- Provide tailored customer experience
- Notify users of important situations
- Move orders into queues for special processing
- Logic can be triggered automatically or manually
- Key off any data inside of Dynamics 365, even custom or those from ISVs

